

# SMART APPLIANCE

## BUYING GUIDE

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A step-by-step guide to find the right products for your home project.

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# Overview

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Smart appliances, also known as connected appliances, are designed to make your routine more efficient and your life easier with new voice control technology and connectivity from multiple devices.

Our Smart Appliance Buying Guide will supply you with everything you need to know about buying smart appliances. In this guide, you'll learn about which brands have the best smart appliances, what they're compatible with, and how to use them.



VIDEO BUYING GUIDE

# Introduction to Smart Appliances

What does “smart” even mean? Learn how to navigate these ever-changing features and decide if these new appliances are a smart decision for your home. In this webinar, we’ll define the smart features and how they’ll impact your daily life.



Appliances

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We discuss all the industry's terms and features to consider



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We discuss every brand's smart features.



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A little about us

# What to Know

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We discuss all the industry's terms and features to consider



# Smart Connectivity

Smart home connectivity is when all your appliances connect or communicate by sending data through an app.

Typically, your appliances need to be within the same brand or corporation to connect through an app. You can see statistics, remote diagnostics, ventilation controls, notifications, and alerts within most smart home apps. Alerts include whether your meal is done to when a wash cycle is complete.

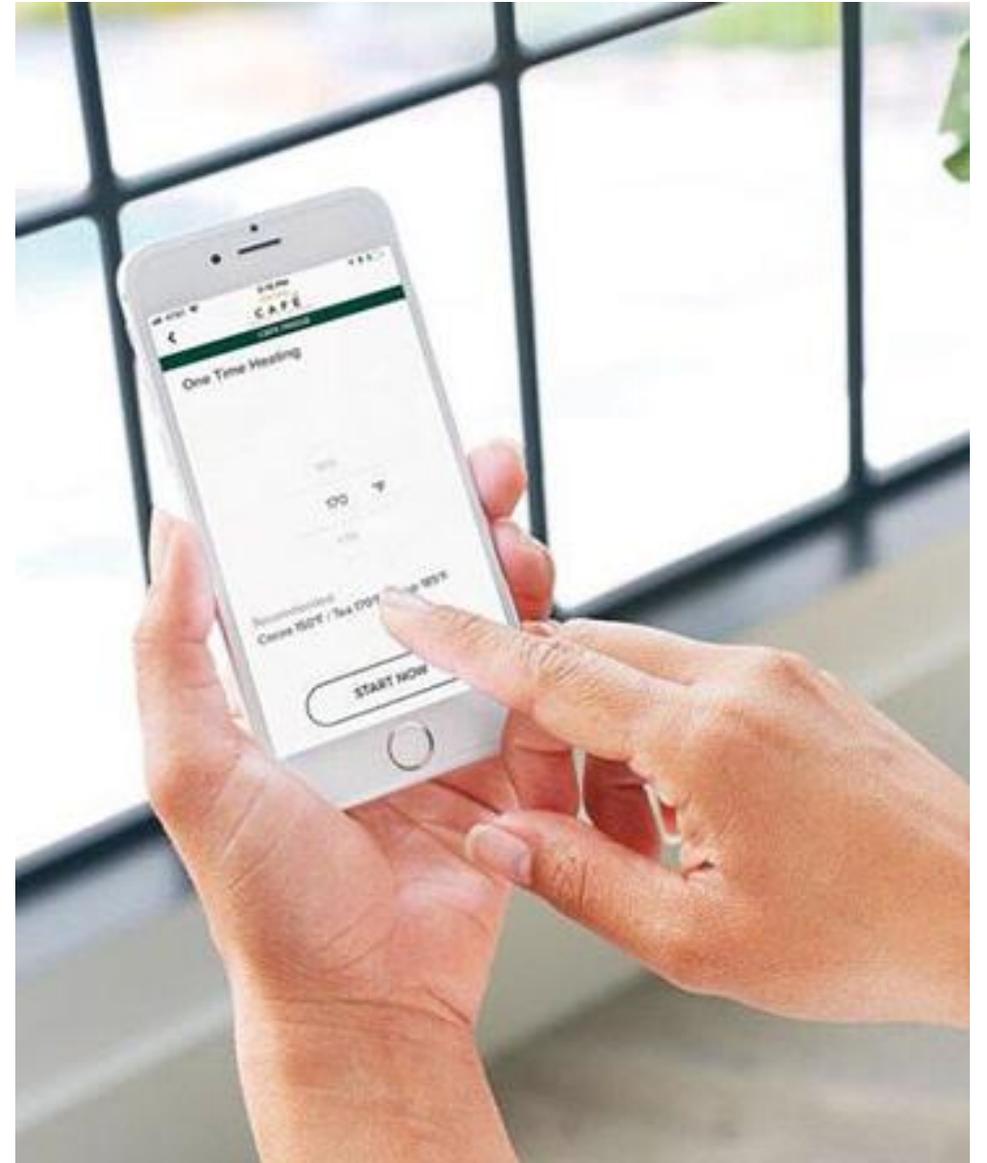
The most common integrations for all brands are with Google Home and Amazon's Alexa. These integrations will have step-by-step instructions to set up your appliances and voice activation.



# Notifications

Smart appliance notifications often share remote diagnostics, when your food or a cycle is done, cooking instructions, or if a door is left open.

Notifications also help you stay updated on how your products are doing, from running low on detergent to maintenance alerts.



# Remote Diagnostics

Remote Diagnostics is when your appliance notifies you when something is wrong or if your smart appliance is performing poorly.

When you have access to remote diagnostics, it allows you to prevent more significant problems from happening, furthering your appliance's reliability.



# Integrations

Integrations are a third-party source that link to your smart appliances and apps for easy accessibility and control. The most common integrations are Amazon Alexa, Google Home, and IFTTT.



# Syncs with Compatible Products

Many of your smart appliances can sync up with one another for better operation. This is often common between ranges and range hoods as well as washers and dryers.

For example, your range hood can automatically adjust its ventilation depending on what you're cooking on your range. Your dryer can also sense when a load is done in the washer and notify you to switch loads.



# Guided Cooking

Most smart cooking appliances, such as your range, wall oven, or specialty ovens, feature Guided Cooking programs to save your favorite recipes, provide recipe instructions, and adjust the cooking pace. Guided cooking programs such as Miele's MasterChef or Wolf's Gourmet, can adjust the time and temperature for you once you select the type of food you're cooking and how you want it done.

With most guided cooking programs, you can access all these features remotely on your phone or through a kitchen hub. Some programs even include a camera in your oven to watch your food's progress.

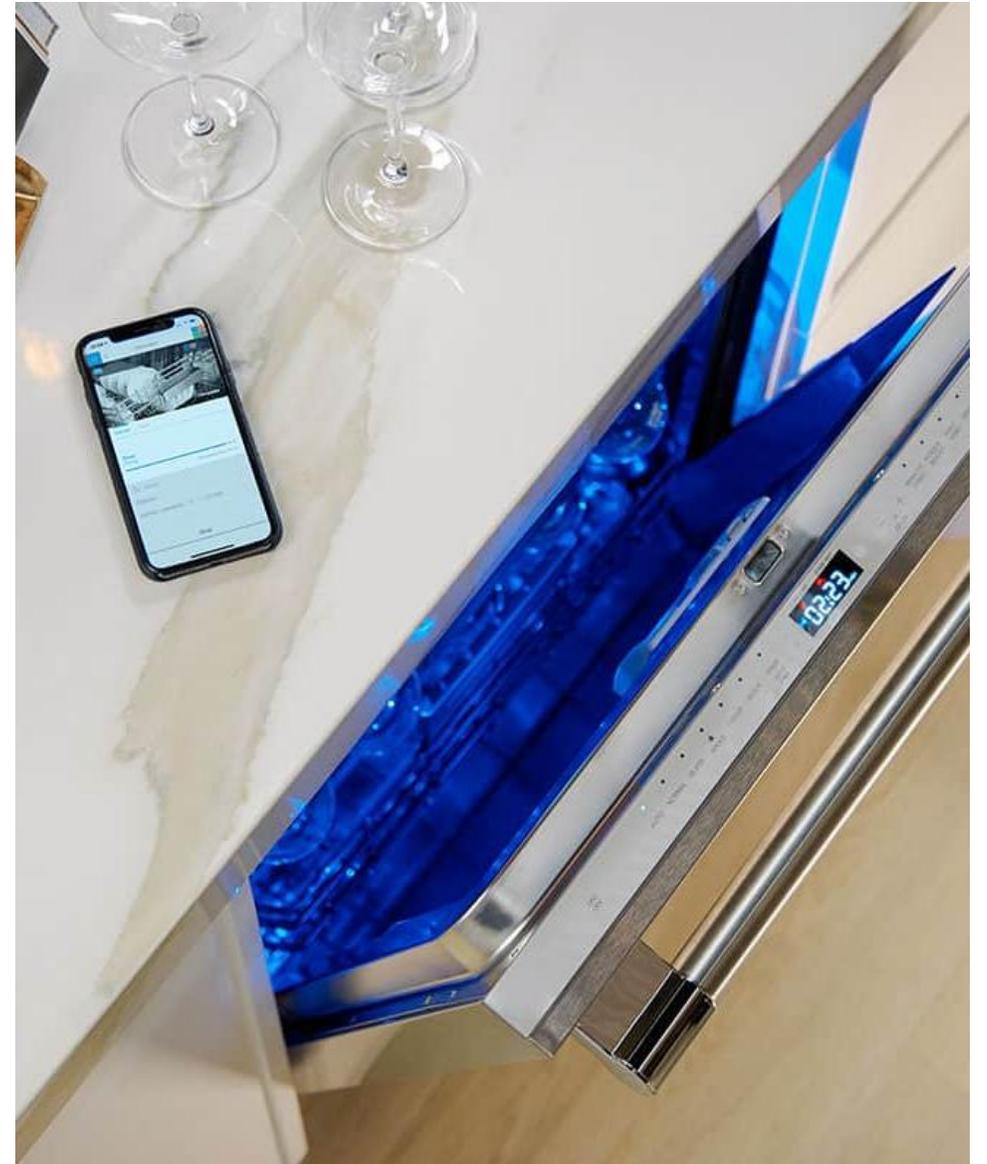


# Smart Cleaning

Smart cleaning in dishwashers and laundry units will send notifications for your wash and dry cycles through its corresponding app.

Smart dishwasher notifications share when the cycle is complete, if detergent is running low, and if your dishwasher is leaking. They also have sensors for temperature control.

Smart washers and dryers can share status notifications and remotely turn your machines on or off. They can also recommend cycle options by sensing the soil level or after you've selected the fabric type. Some smart laundry units are compatible with Amazon's Alexa or Google Home with voice integration.



# Smart Grilling

Smart grilling allows a customer to have the accessibility to step-by-step assistance and notifications.

With smart grilling assistance, you can monitor your grill's temperature and see countdowns to when your food is done. It will also alert you when to flip your food and when it reached the desired internal temperature.

Your smart grill does this by using a temperature probe. This is especially helpful when you're grilling a protein such as fish or steak.

Lynx Professional Grills uses MyChef, for example. MyChef provides guided cooking assistance and integrates voice commands.



# Brands

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We discuss every brand's smart features.





Beko, a Turkish manufacturer, does not have many smart appliances like many of its competitors. Beko's best appliances are their smart dishwashers.

Through the HomeWhiz app, Beko's dishwashers allow you to customize the wash cycle, notify you when the cycle is done, and recommend the perfect wash for your dishes.

For smart cooking appliances, Beko only includes smart cleaning functionality and intuitive smart controls.





Bosch has many good smart features and a large variety of smart products.

Through Bosch's app, you can monitor your fridge, oven, microwave, dishwasher, laundry, and even a coffee maker through their app. The app will alert you if a cycle or timer is if a door is ajar or a leak. The app also lets you customize laundry or dishwasher cycles.

The only thing Bosch lacks for smart appliances is guided cooking.



# CAFÉ

DISTINCT BY DESIGN™

Café Appliance smart features are easily accessible with voice control or through the SmartHQ app or the Kitchen Hub. With voice control, you can turn on and off different features. With any of Café's connected appliances, you can access notifications and reminders through the SmartHQ app.

Their smart cooking appliances have guided cooking with step-by-step instructions for a better cooking experience. Overall, Café Appliance's best smart feature and the most advanced device is their Kitchen Hub.

Café Appliances Kitchen Hub is a large touchscreen that sits on its smart refrigerators. With the Kitchen Hub, you can access any connected device within your home. You can play music, take pictures, browse the internet, save recipes, or set reminders for yourself.



# GAGGENAU

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Most of Gaggenau's smart appliances have intuitive touch controls and use the Home Connect app.

With the Home Connect app, you can receive product specifications, see notifications, and identify any problems with remote diagnostics all through your phone. Gaggenau's remote diagnostics is one of their best smart features. You can see how all your smart appliances are operating, any issues, or if a filter needs changing.

As for other smart appliances, Gaggenau offers remote control of your oven, washing machine, or dryer to turn on and off the machines. You can also control your refrigerator's energy consumption or set it to a holiday mode. Gaggenau's coffee machine with its virtual touch screen allows you to set your coffee up through your phone so it's ready for when you want it.





GE Appliances has advanced smart appliances in cooking, refrigeration, dishwashers, laundry, and ventilation with the SmartHQ app.

GE's best smart feature is its guided cooking feature through SideChef, Drop, and Innit. These cooking programs assist you in your cooking process and allow you to send or save recipes.

GE's smart appliances are also compatible with several integrations such as Bose, Alexa, Google Home, and Sonos. These integrations allow you to play music, turn on and off your appliance and use voice commands.

Through the SmartHQ app, you can preheat your oven, adjust temperatures, monitor wash, dry cycles, and adapt ventilation functions.



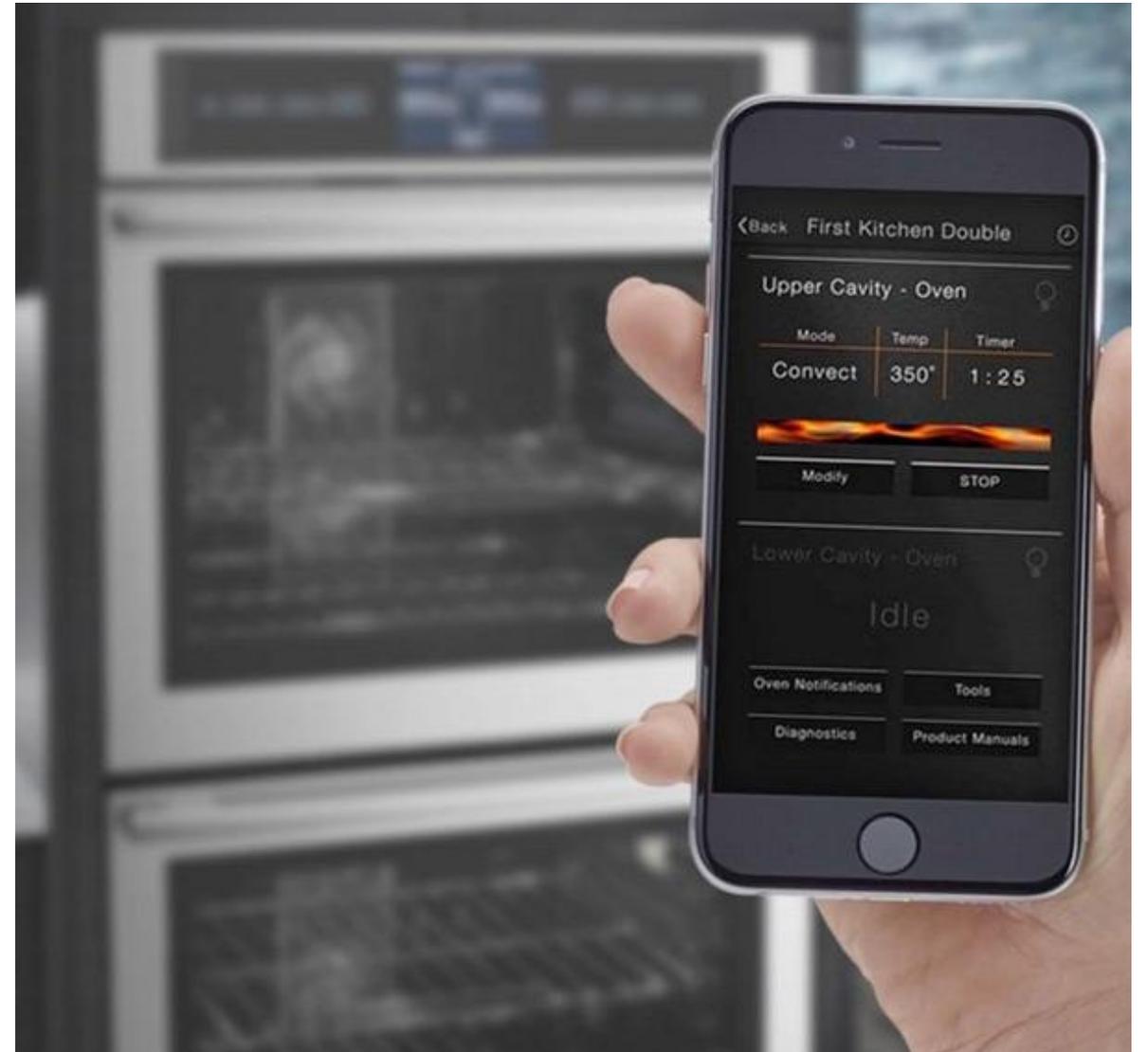
# JENNAIR™

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JennAir's smart dishwashers, refrigerators, and ranges have a touchscreen and connect through your home Wi-Fi. JennAir uses the Connect App for easy remote access and customization for all your appliances.

With the Connect app, you can review cooking instructions, receive alerts, and enable any functions using voice activation with Alexa or Google Home. With JennAir's dishwashers, you can customize your favorite wash cycles and settings.

Additionally, you can personalize your dishwasher's, refrigerator's, or range's settings.



# KitchenAid®

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Along with JennAir, KitchenAid is part of the Whirlpool Corporation. Unlike JennAir, KitchenAid only has smart ranges and cooktops.

KitchenAid uses its own smart appliance mobile app. With the KitchenAid app, you can monitor and control your oven from your phone. KitchenAid also provides its guided cooking system for a better cooking experience.

With Google Home or Alexa, you can use voice commands to help cook or set up your oven as well. You have access to preheat, proof, bake, roast, or save recipes through voice activation.

Although KitchenAid does not have many smart appliances, their cooking products are highly efficient and advanced.





LG's smart appliances include refrigeration, dishwashers, laundry, cooking, and ventilation. Through the ThinQ app, you can control and monitor all your appliances.

With the app, your appliances will automatically notify you when a cycle or cooking option is done, if a door is ajar, or to start your washer and dryer. It will also provide you diagnostics, tips, and maintenance reminders.

LG's integrations are its best smart features. With guided cooking, you can send recipe instructions right to your oven. With Amazon Dash, you can scan food, and the order will be placed and delivered to your house.

LG's compatibility with Google Assistant, Alexa, Innit, SideChef, and Amazon dash makes your everyday tasks easier.





Lynx Professional Grills use guided cooking for their high-end smart grills. With the MyChef App, you can set customized preferences, save recipes, and adjust the grill's temperature. When it's time to flip or remove your food, the MyChef will notify your phone.

You can also use voice commands for turning the grill on or off. Aside from cooking, you can use your Lynx smart grill for lighting and security.

If you purchase Lynx smart outdoor refrigeration, you also have access to change the temperature in increments of 10 degrees. You will also receive a notification if the door is left open.



# MAYTAG

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Maytag offers smart washers and dryers with Alexa and Google Assistant compatibility.

Maytag's smart appliance app sends notifications when cycles are starting or finished. It will also recommend the best washing or drying cycles for your clothes.

Lastly, you can assign different days of the week for each family member's laundry day chores. The Maytag app will send out a notification to them with a reminder. This may be the most useful feature, so your family can stay on top of their laundry.



# Miele

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Miele has smart appliances in cooking, ventilation, refrigeration, compact laundry, and dishwashers. With their app, you access all of your appliances through your phone. Miele's Masterchef programs, guided cooking, and smart hood are by far Miele's best smart features.

Miele's smart hood connects directly to its self-cleaning range, and you can control both from your phone. Miele's smart coffee machine can send updates to you on all your appliances and has a sensor to recognize the height of your cup. You can set your favorite latte to brew before you even climb out of bed.

As for Miele's compact laundry, you can start and stop your washer and dryer, change cycles, and receive notifications when your laundry is done.



# SAMSUNG

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Samsung's smart appliances range from refrigeration, dishwashers, and laundry to cooking and ventilation.

All of Samsung's appliances connect through the Samsung Family Hub refrigerator and the SmartThings app. You can manage your calendars, stream music, see who's at your front door, see inside your refrigerator, and set up custom alerts all from your Samsung Family Hub refrigerator.

The app and family hub both offer remote diagnostics. You can customize washer and dryer settings, and even the hood and cooktop range sync through Bluetooth.

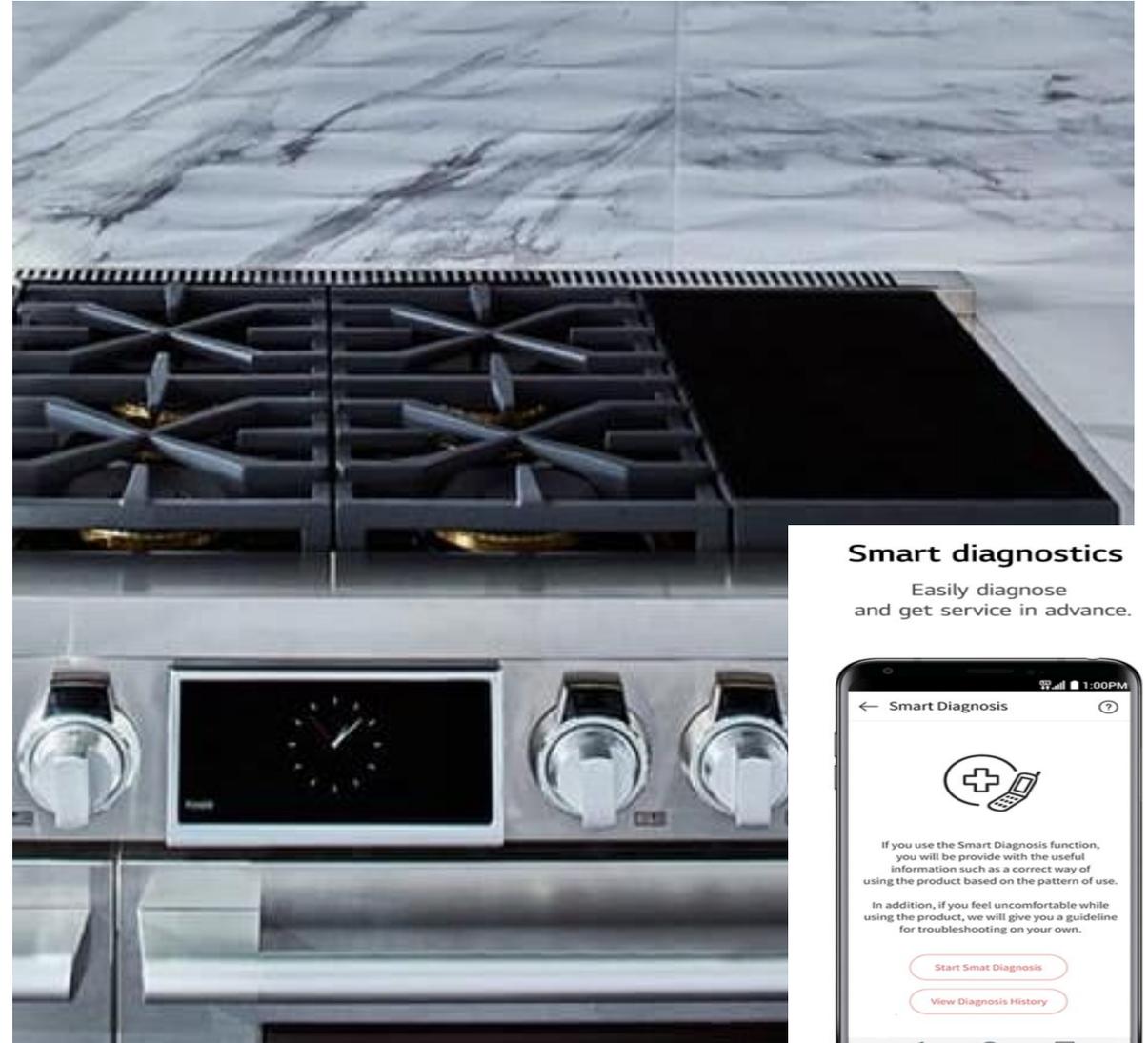




Signature Kitchen Suite, a luxury line from LG, connects all your smart appliances in one place with the ThinQ app.

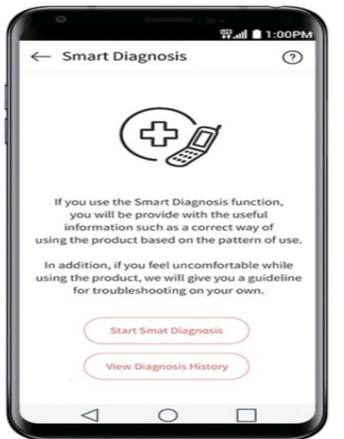
SKS's smart features are fairly basic. The app will notify your phone when your dishes or food is done. For SKS's smart refrigerator, you can control its temperature.

SKS's most advanced smart technology is its ventilation and range. The range features guided cooking through Innit and SideChef, where you can send recipes directly to your oven. With SKS's smart hood, you can monitor and control the air movement above your range.



### Smart diagnostics

Easily diagnose  
and get service in advance.



# SUB-ZERO

With Sub-Zero's app, you can monitor your refrigerator remotely, from changing the temperature to knowing if the door is ajar. Sub-Zero's refrigerators all have intuitive touch controls for easy access to the refrigerator's settings.

Sub-Zero isn't the most advanced in smart technology, but their under-counter refrigeration allows you to access remote diagnostics and control independent temperature zones. This is especially useful for beverage centers.

Lastly, Sub-Zero's app integrates with Wolf and Cove products.-





Thermador's smart appliances all connect through the Home Connect app. The app has guided cooking, temperature control for both the refrigerator and oven and remote diagnostics.

You can personalize settings and preferences through the Home Connect app for any of Thermador's appliances.

Thermador's ranges, cooktops, and range hoods all connect through Cooktop-Hood Sync. When the cooktop is turned on, the hood will automatically turn on as well.





Weber smart grills provide guided cooking through its app. Weber's app is an extension of their iGrill Bluetooth probe technology.

Weber's best smart feature is the step-by-step grilling assistance within the app. Weber's grilling assistance feature will automatically change the temperature so your food will be cooked to the perfect temperature.

It will also alert you when to flip your food and when it's done. There are countdowns on the grill that gives real-time food readiness.





All of Whirlpool's smart appliances offer touch controls and voice activation. Whirlpool has great accessibility for its appliances through the app.

This includes setting presets, starting pausing and ending wash and dry cycles, monitoring your cooking appliances, and guided cooking.

Whirlpool's app integrates well with Alexa, Nest, Google Assistant, and Yummly. Yummly is an awesome integration with your Whirlpool appliances. You can scan the food you're cooking, and it will set up your oven's temperature, mode, and timing accordingly.





Wolf's cooking appliances connect with Cove dishwashers and Sub-Zero refrigeration through Sub-Zero's app.

You can remotely preheat, select modes, and adjust the temperature through the mobile app.

Along with having Guided Cooking, Wolf's Gourmet Mode has 50 presets of cooking that can be accessed through the mobile app.

You can remotely preheat, select modes, and adjust the temperature. All of Wolf's ranges and ovens have intuitive touch controls and signature knobs.



# Buying Strategies

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How to choose the best smart appliances for your home





# Buying Strategies

Your decision depends on your lifestyle, how big your family is, and how you cook.

Smart appliances are designed to make your life easier, whether it's helping you cook, complete chores, do laundry, or organize your life. They are a good investment if you plan to utilize all their features.

Some of the best brands to consider for smart appliances are Miele, JennAir, Wolf, SKS, and Gaggenau. These brands have excellent guided cooking features, app connectivity, communication between other appliances, and integrations with Google Home or Amazon's Alexa.

However, they are costly. You need to make sure you'll use these smart features to make it worth it. If not, a standard refrigerator, range, or dishwasher may be the most practical.

# How to Protect Yourself



You may think appliances will be an easy purchase. Unfortunately with delivery, installation, damage, and the increasing amount of service, it can be a stressful ordeal.

Read the articles below to protect yourself and make the best buying decisions.

Remember, you have the most leverage before you buy anything.

# Buying Strategies

## Wisdom of Crowds



### Buy where you're comfortable

There are tons of stores and products, but a limited number of consumers. Check review sites like Yelp, CitySearch, Google and the Better Business Bureau before you purchase.

Remember, any store can sell an appliance; the biggest issues are shipping and service.



Exclusive Offer

# Appliance Delivery Checklist



Our free checklist will help you avoid a delivery nightmare. At the end, you will know what to ask from your local, national, or box store appliance dealer.

Delivery is one of the biggest causes for your dissatisfaction. You need to be prepared.

In the Delivery Checklist you'll learn:

- How to choose a dealer with a first class delivery experience
- Which questions to ask to spot a quality delivery team
- The importance of online reviews to help your appliance search



Get the Free  
Appliance Delivery  
Checklist



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About Us

# The Yale Difference



For over 100 years, Yale Appliance has proudly served the Boston area and beyond with convenient showrooms in Boston, Framingham, Hanover, Hyannis, Nantucket, and Norton.

We understand that finding reliable appliance service can be challenging, which is why we have the largest independent service and repair department in New England, staffed by over 40 experts.

Our experienced sales team, with an average of 10 years in the industry, is here to guide you in selecting the perfect appliances for your home, ensuring a seamless and satisfying experience. Visit us and discover why generations of customers have trusted Yale Appliance for their home appliance needs.

# VISIT OUR STORES

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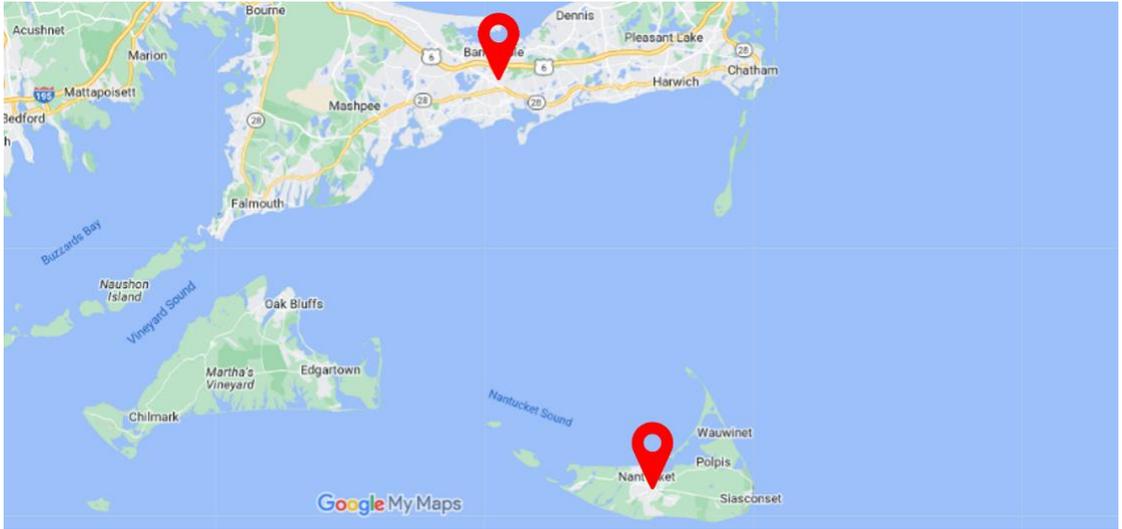
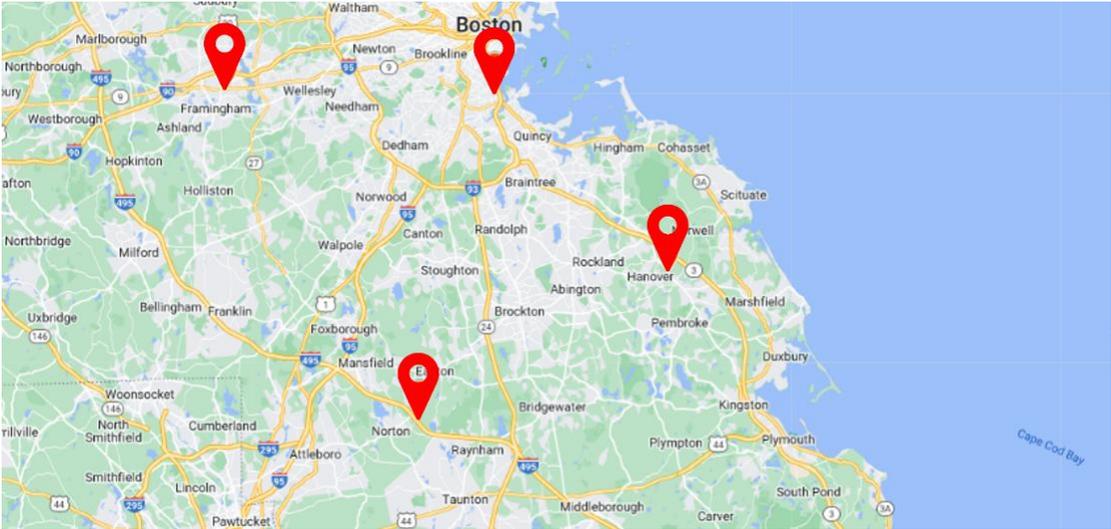
Now you can schedule a free, private showroom visit to discuss the needs of your project. Choose a time that works for your schedule to visit our showrooms in Boston, Framingham, Hanover, Hyannis, Nantucket, or Norton, MA.



**Schedule a Showroom  
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